Clay Lacy Aviation (CLA) is a leading operator of private jets worldwide, serving business and world leaders, Fortune 500 companies, government agencies, professional athletes, and other high-profile individuals and organizations. They chose ABBYY’s intelligent document processing platform to support digital transformation and invoice processing, freeing up valuable staff resources for higher-value work.

Challenge
- Need to automate invoice processing, including routing, approvals, and data entry.
- Looking for an intelligent document processing (IDP) solution that processes large volumes of documents and recognizes and captures twenty different types of international invoices with currency conversion.
- The solution must follow specific business rules.

Solution
- ABBYY’s IDP platform accelerates line item recognition, capture, and extraction from complex documents with highest accuracy.
- ABBYY’s scalable architecture easily handles thousands of documents.
- Invoices are routed to appropriate stages based on built-in business rules, and are processed through initial receipt and capture without human contact.
- ABBYY technologies offer robust customization based on business needs.

Value
- 100% content accuracy due to ABBYY’s intelligent document processing platform, which benefits CLA’s bottom line and strengthens vendor and customer experiences.
- 35%+ increase in efficiency since project launch, which significantly improves profit margins.
- Staff are free to direct their time and resources towards more creative, higher-value work.
- 99.5% paperless operations enables digital transformation and supports an environmentally friendly workplace.

“We have experienced significant improvements in operating efficiency with ABBYY. Staff devoted to invoice intake has reduced by 90%, and error rates of 3-4% are now near zero thanks to the software.”

Tom Duffy,
Sr. Project Consultant,
Clay Lacy Aviation