

Identity Proofing and Affirmation

Ensure secure onboarding, telemedicine, and prescription management



Key challenge

Patients expect the convenience of digital healthcare, but healthcare payers and providers must balance service expectations with the need to protect patients' privacy, reduce the risk of fraud, and maintain compliance. However, fast, accurate, and secure patient identification and verification are of critical importance in healthcare, since delaying services can have a negative impact on patient outcomes.

Solution

ABBY enables seamless onboarding and user verification on patient portals, driving better and more secure experiences that can take place anytime, anywhere. ABBY's Proof of Identity mobile solution enables the digital interactions patients want without the risk of compromising their personal information. AI-powered document-centric identity proofing and affirmation is your key to preventing fraud, ensuring compliance, and delivering an exceptional customer experience.



Reduce fraud

Verify IDs and affirm with trailing documents



Ensure compliance

Accelerate response to regulatory change



Improve customer service

Deliver exceptional self-service experiences through mobile device

Fraud-proof your onboarding processes

In the US, healthcare fraud costs approximately

**\$68 billion
every year**

Discover the ABBYY difference

Other vendors offer only pieces and parts of identity proofing and affirmation. ABBYY provides the most comprehensive, secure, and automated solution with a seamless mobile experience to validate the identities of patients. ABBYY Proof of Identity ensures your patients are who they say they are, while protecting their privacy and ensuring compliance.



Strengthen patient relationships

- Enable seamless onboarding and user verification on patient portals
- Provide secure telemedicine appointments and online prescription fulfillment
- Free staff to focus on customer relationship management instead of administration

By 2023, Gartner predicts that 85% of organizations will be using document-centric identity proofing as part of their onboarding workflows.

↳ Gartner



Mitigate fraud risk

- Facial matching and liveness detections ensure the applicant is the owner of the ID
- Exhaustive forensic examination ensures the ID is valid and unaltered
- Affirmation of trailing document data ensures that data matches applicant



Rely on accuracy

- Biometric authentication including National Institute of Standards and Technology (NIST) rated facial recognition algorithm and non-bias decisioning
- Trailing document data extraction with ABBYY Vantage intelligent document processing
- Fully automated mode or optional human auditing of certain transactions



ABBYY uses intelligent automation to ensure that technology accelerates the organization toward the achievement of its goals, now and in the future.

Learn more at [ABBYY.com/healthcare](https://www.abbyy.com/healthcare)

ABBYY

For more information, please visit www.abbyy.com
If you have additional questions, contact your local ABBYY representative listed under www.abbyy.com/contacts.
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