Can you afford not to know how 100% of your healthcare processes are performing, 100% of the time?

Healthcare providers are being asked to do more with less amid tremendous complexity. With the proliferation of investments in EHR and other technologies, administrators and clinical teams are being inundated with dashboards and reports. Despite having all the information, they are often forced to make crucial operational decisions without complete insight.

The annual cost of healthcare billing and insurance-related processes in the U.S.

Healthcare Revenue Cycle Costs Continue to Rise Due to Complex Processes

$496B

Of BIR costs considered to be unnecessary under more efficient models

More administrative workers required in healthcare than in other industries, due largely to claims verification nightmares

15%

7.7x

44%

1%

Patient Access
• patient
• insurance
• authorization
• provider

Claim Processing
• claim format

Care Delivery & Management
• diagnoses
• procedures
• charges

* % of claim

Can you identify where process improvement should begin?

Scheduling/Admission/Registration
Pre-visit
Financial Navigation
Check-in/Arrival
Care delivery, Care MGMT & Charging
Check-out/Discharge
Coding/Charge Review
Claims & Billing
Finance Post & Home Care

Key: Patient – access Cost & revenue Industry – quality

Physician Care
Evaluate
Engage
Plan
Treat

Patient Clinical staff
Ancillary

There’s a wealth of information contained within healthcare systems...

LIS
CIS

It’s time to get more value out of the data that you already have.

Optimize revenue cycle management, document processing, and your patient experience

End-to-end process visualization
Customer journey visibility
Automated capture of patient information

Quicker, faster claims and billing
Compliance risk management
Existing patient data integrated into EHR workflows

"By 2024, organizations will lower operational costs by 30% by combining hyperautomation technologies with redesigned operational processes"  

Gartner

30%

You already have all the data that you need… isn’t it time to put it to work?

ABBYY

Digital Intelligence for Healthcare

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