



Litigando Punto Com Fast-Tracks Capturing Smartphone Photos with ABBYY FlexiCapture®

Customer Overview



Name

Litigando Punto Com S.A.S.

Location

Bogotá, Colombia

Industry

Legal

Web

litigando.com

Challenge

Extract information from the photos of judicial proceedings notices taken with a smartphone

Solution

ABBYY FlexiCapture

Results

- Processing time has decreased by half;
- Significant reductions in manual tasks and staff involved;
- Better service due to streamlining the workflow.

Litigando Punto Com is a Colombian company dedicated to the daily monitoring of judicial proceedings at a national level; its 7 offices across the country cover more than 200 cities and municipalities. 15 years in the business have backed the company up with solid experience in the field and have earned it the reputation of a market expert. In order to provide their clients with detailed information on legal proceedings, the company offers an easy-to-use, custom-designed tool that fits the needs of each specific customer and contains full information on legal cases. The clients can consult the tool in order to follow the proceedings and check their status.

Challenge

However, there is no centralized information system to notify lawyers about the progression of judicial proceedings. In order to provide timely updates, the company employs a group of people who use Android smartphones to photograph formal notices located on the boards at local courts every day.

As a forward-thinking company, Litigando Punto Com decided to automate part of the work a while ago and started using ABBYY FineReader® to automatically recognize text from the photos of the documents.

Although with the help of ABBYY FineReader there was now no need to retype the entire text of the documents, it still wasn't enough to fully automate the workflow and quite a few manual tasks had to be carried out manually. These included importing the images, launching the recognition process in ABBYY FineReader, copying the resulting text, and manually pasting it into an Excel file to be later exported to flat files. Flat files had to be assigned specific names for future reference and saved. Thus, the quantity of operations performed manually remained high.

Solution

After a while Litigando Punto Com started looking for a more comprehensive solution. However, they didn't have to go far — ABBYY had already proved to be a vendor of reliable and high-quality solutions. So ABBYY's long-standing partner in Colombia, Indexa Soluciones Tecnológicas SAS, suggested a powerful data capture and document processing solution:

ABBYY Partner



indexasoluciones.com

ABBYY FlexiCapture. Initially, it started as a test project to process 300,000 pages to see how it worked and whether it suited the task better.

Now that ABBYY FlexiCapture has been fully implemented, the work process is organized as follows. Images taken with smartphones are uploaded to a shared FTP folder. From there the images are automatically imported into ABBYY FlexiCapture for recognition and data extraction. The recognition results are verified by 20 operators at the verification stations. Next the data in the CSV format are exported to flat files which are later uploaded to a database by the company's custom software.

Thus, currently operators are only involved in data verification, and all the other stages of processing are done by ABBYY FlexiCapture, which is swift and reliable.

Among the features of the solution which have improved document management at Litigando Punto Com are its data dictionary, the customization of operator stations, and the option to measure the level of certainty of the recognized text. The client also deems helpful the easy configuration of templates used for recognition of the documents and the characteristics of the exported files.

“ABBYY FlexiCapture has allowed us to perform all the processing operations in a single production line. We are going to implement this tool on a national scale, and we are counting on using it for our new projects.”

Jeison Javier Alfonso Angarita, Operations Director at Litigando Punto Com

Results

Currently Litigando Punto Com processes about 17,850 document pages each month. The test project has proved to be a success, and the client has decided not only to stick with ABBYY FlexiCapture, but also to expand the license in order to process more documents.

As for the improvements, the company managers have reported a considerable reduction of time needed for document processing. Operations that used to take up 8 workhours can now be performed in approximately 4 hours. Considering that now fewer operators are involved, the result is up to the mark. Another great advantage is the reduction of manual tasks, which previously caused a lot of errors in the resulting information.

Last but not least, the technical support provided by ABBYY Partner Indexa Soluciones Tecnológicas SAS has received acclaim from the client, who has praised its reliability and accuracy. Indexa Soluciones Tecnológicas SAS has done its best to resolve all the questions from the beginning of the test stage to the full implementation of the solution to ensure that the project goes smoothly.

About ABBYY

ABBYY is a global provider of technologies and solutions that help businesses effectively action information.

ABBYY Emerging Markets (3A)

Asia, Middle East, South America, Africa
P.O. Box #32, Moscow, 127273, Russia
Phone: +7 (495) 783 3700
Fax: +7 (495) 783 2663
sales_3a@abbyy.com



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